



FAQs for Digital Membership Cards

What are digital membership cards?

Humanist Canada's membership cards have gone digital and can be downloaded and saved to your smartphone. Going digital means you never have to worry about forgetting your membership card, in addition to being more environmentally friendly and helping to reduce administrative costs. After joining or renewing your Humanist Canada membership, you will receive an email with a link to download your card.

How do I add the membership card to my iPhone?

Access the email from your smartphone and click the "Download" button, then click "Add to Wallet" and "Add." The card will automatically go to your iPhone's Apple Wallet and is available at any time.

How do I add the membership card to my Android phone?

Android users need to download Wallet Passes from Google Play. After you have the app, access the membership email from your smartphone and click "Download." The card will automatically go to your Wallet Passes app and is available at any time.

I'd prefer not to use this digital membership card. What should I do?

While we encourage the use of digital membership cards, if you prefer a physical card, contact Member Services at members@humanistcanada.ca or 877-486-2671 to request a physical card.

I don't have a mobile phone, what can I do?

While digital membership cards have many benefits, if you don't use a smartphone, contact Member Services at members@humanistcanada.ca or 877-486-2671 to request a physical card.

My name is spelt wrong, or my membership level is incorrect.

Please contact Member Services at members@humanistcanada.ca or 877-486-2671, and we are happy to correct your information.

There are two adult names on my membership. How can the second person receive the card?

Navigate to the "back of the card" by clicking the small icon on the card's bottom right. Along with the specific membership benefits associated with your membership, you will also find a "Share Pass" button to send the card to your secondary member. After selecting "Share Pass," you will need to choose the email or mail option to share your pass. iPhone users can share the pass via text message if sending it to another iPhone.

I downloaded my membership card, but I can't find it.

If you have an iPhone, the card will automatically download to Apple Wallet. Check the app for your new card and scroll through any cards previously downloaded. If you have an Android, you'll need to download [Wallet Passes from the Play Store](#) before downloading the card.